

Welcome to the Kaiser Permanente Administrative Fellowship Program 2020 Webinar!

*We'll be getting started shortly.
Please disable your cameras and mute your microphones.
Thank you!*



Kaiser Permanente Administrative Fellowship 2019-2021 Cohort

Who's on the Call?



Victoria Mevs, MHA

2nd Year SCAL
Administrative Fellow



Sofia Porter-Castro, MPH

2nd Year SCAL
Administrative Fellow



Marisa Polonsky, MHA

2nd Year SCAL
Administrative Fellow



**Amanda Markusson,
MSN, MHA, FNP-BC**

2nd Year SCAL
Administrative Fellow



Travis Woodburn, MHA

2nd Year NCAL
Administrative Fellow

Have Questions?

- Go to **www.sli.do** on your desktop or mobile phone browser.
- Type in event code **28391**
- Ask questions and upvote your favorites!



Today's Agenda

Kaiser Permanente Background

Program Overview

Application Process

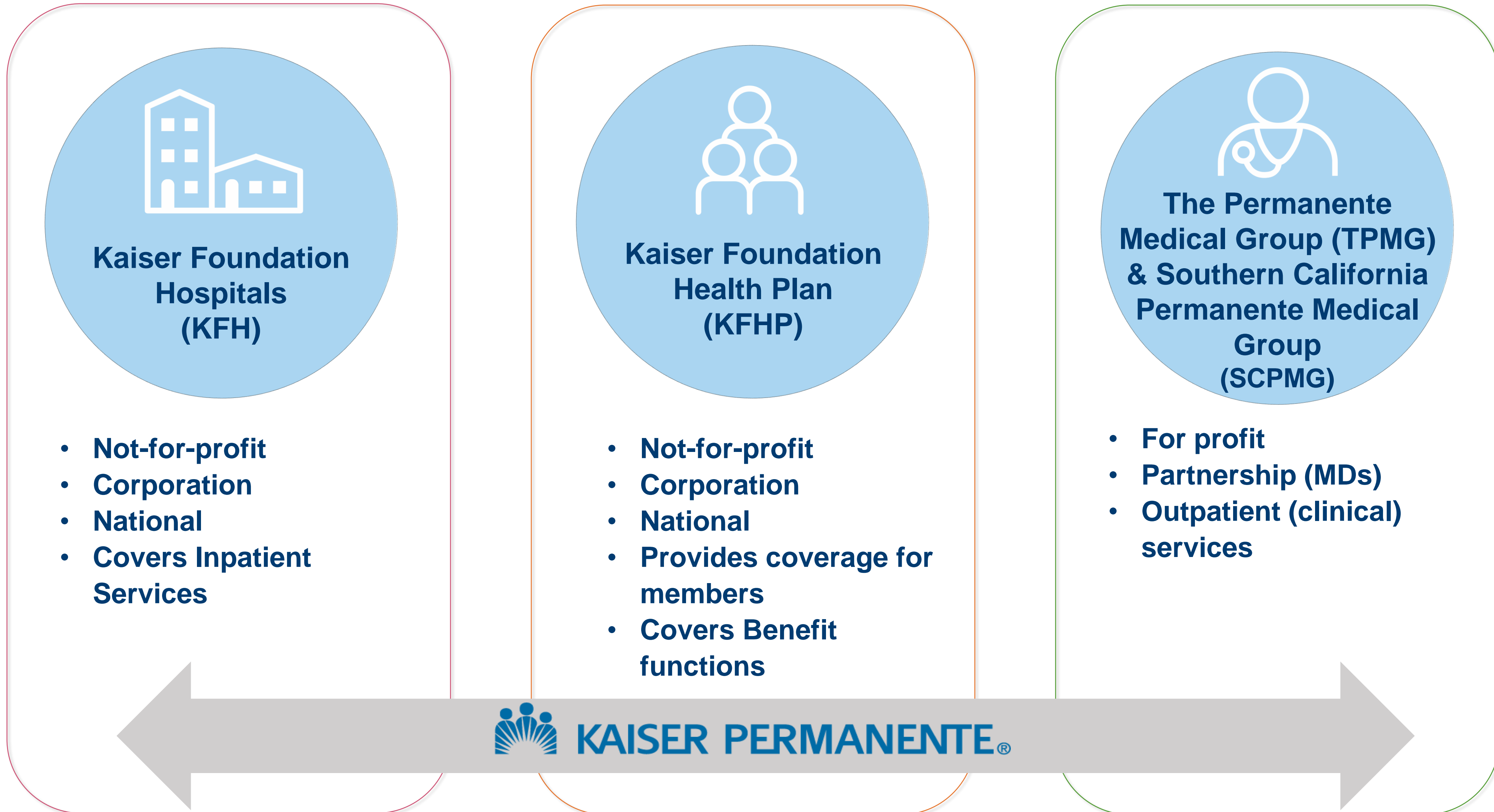
Q & A

Kaiser Permanente as an Organization

Kaiser Permanente exists to provide **high-quality, affordable** health care services and to **improve the health** of our **members** and the **communities we serve**.



Kaiser Permanente Entities Breakdown



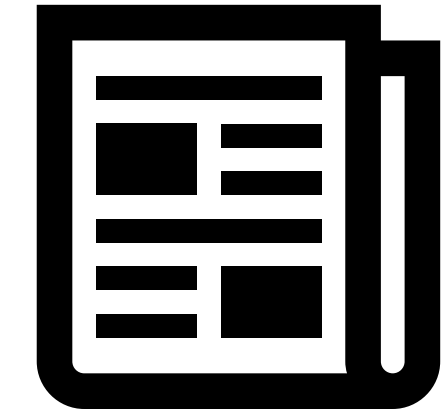
Kaiser Permanente Across the Country

KP Fast Facts (as of 9/30/19)

- Membership – **12.3 Million**
- Hospitals – **39**
- Employees – **218,297**
- Physicians – **23,271**
- Nurses – **63,306**
- Medical Offices & Other Facilities – **706**



Kaiser Permanente In the News



Kaiser Permanente puts Berkeley carpentry shop to use making face shields

In just two weeks, carpenters who usually make furniture delivered 11,800 face shields for doctors and nurses to use immediately at local medical facilities.

HEALTH CARE

Kaiser Permanente donates \$100M to help Black-owned businesses

TECH

Meditation app Calm is now free for Kaiser Permanente's millions of members

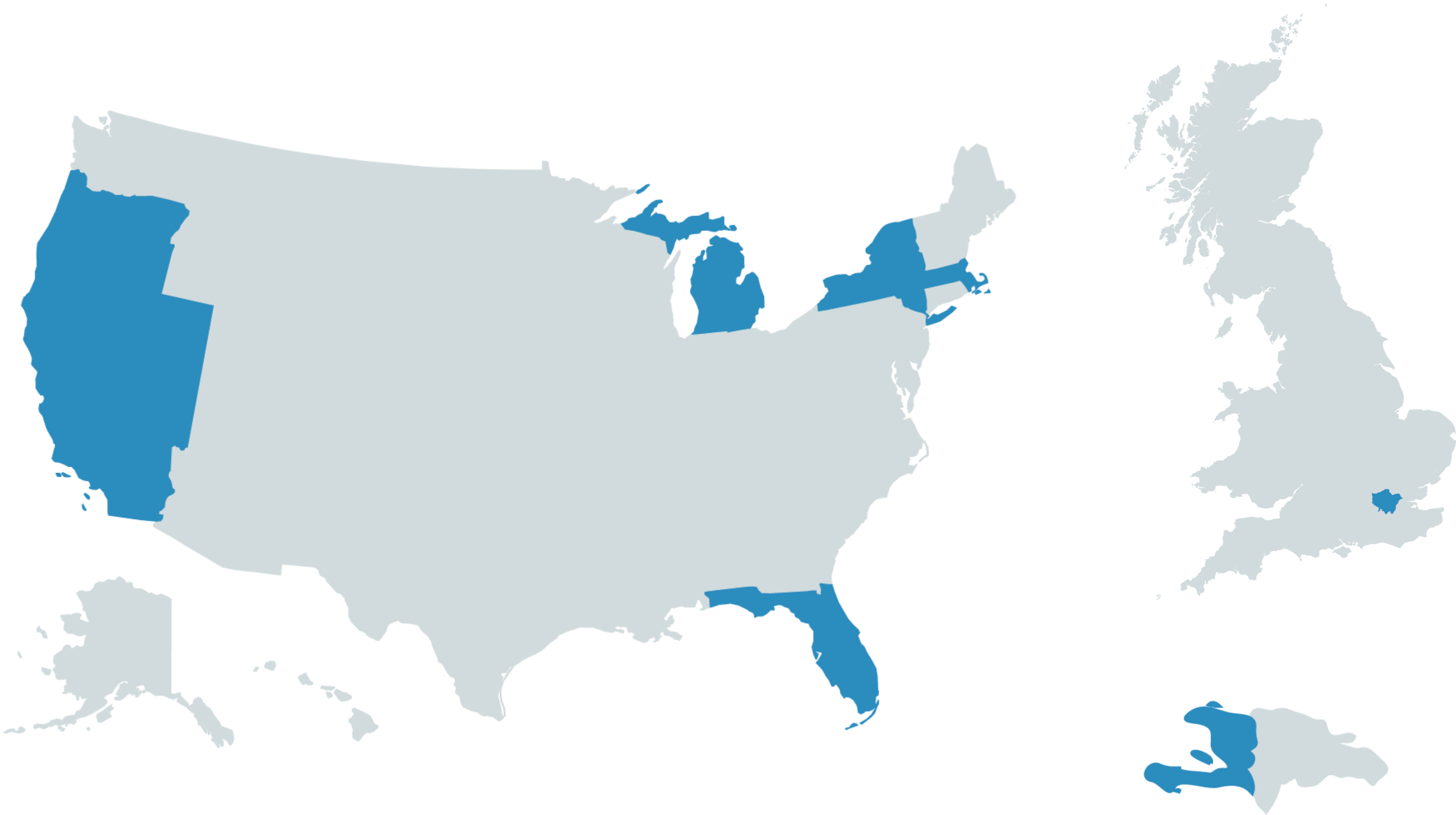
Kaiser Permanente launches first coronavirus vaccine trial



Jennifer Haller, a clinical trial volunteer, receives the first-ever injection of an investigational vaccine for the coronavirus. Credit: Ted S. Warren / AP Photos

Introduction to the Fellowship Program: Where are we from?

- Oregon
- Nevada
- California
- Michigan
- Massachusetts
- New York
- Florida
- U.K.
- Haiti



What will I get out of this Fellowship?

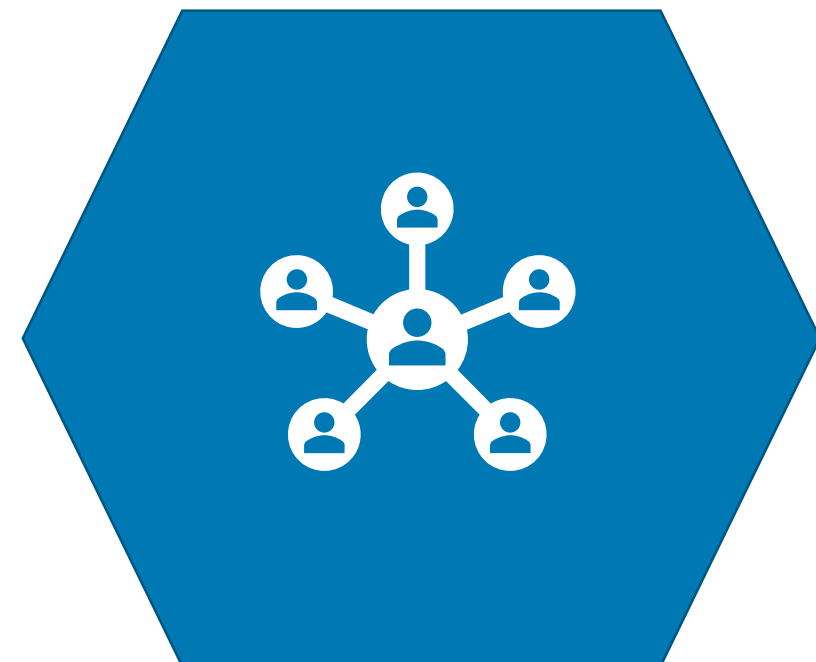
Hospital and Health Systems Strategy & Operations

- Financial Performance
- Analytic Skills
- Performance Improvement
- Member Care Experience



Professional Development

- Executive Leader Mentorship
- Networking
- Personalized Growth



Leadership

- Managing in a Union Environment
- Physician and Staff Relations
- Communication Skills

Kaiser Permanente Fellowship Regions

Northern California

- **21** Medical Centers
- **255** Medical Office Buildings
- **4,389,705** Members

Southern California

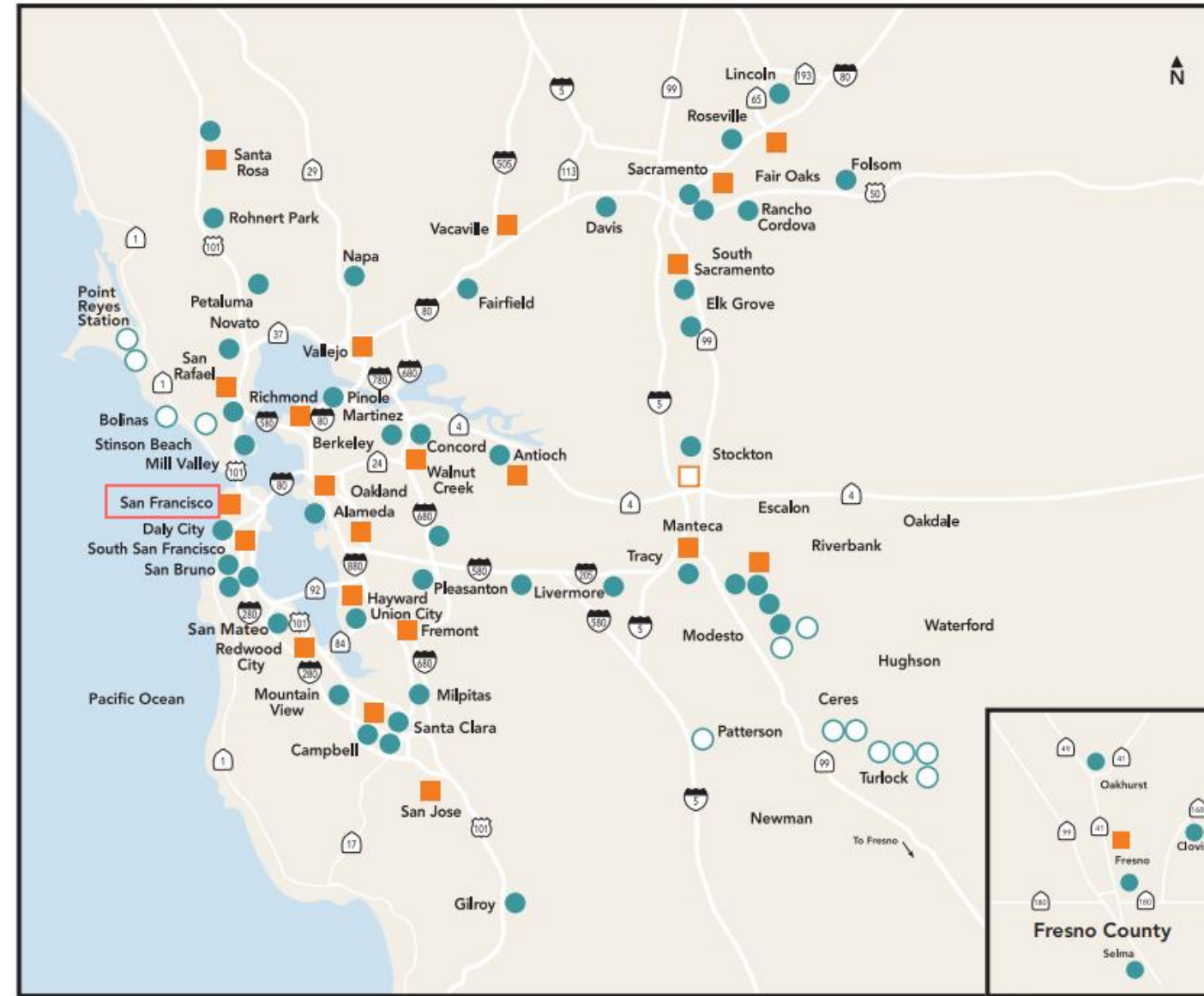
- **15** Medical Centers
- **232** Medical Office Buildings
- **4,613,881** Members

Comparing Program Structure

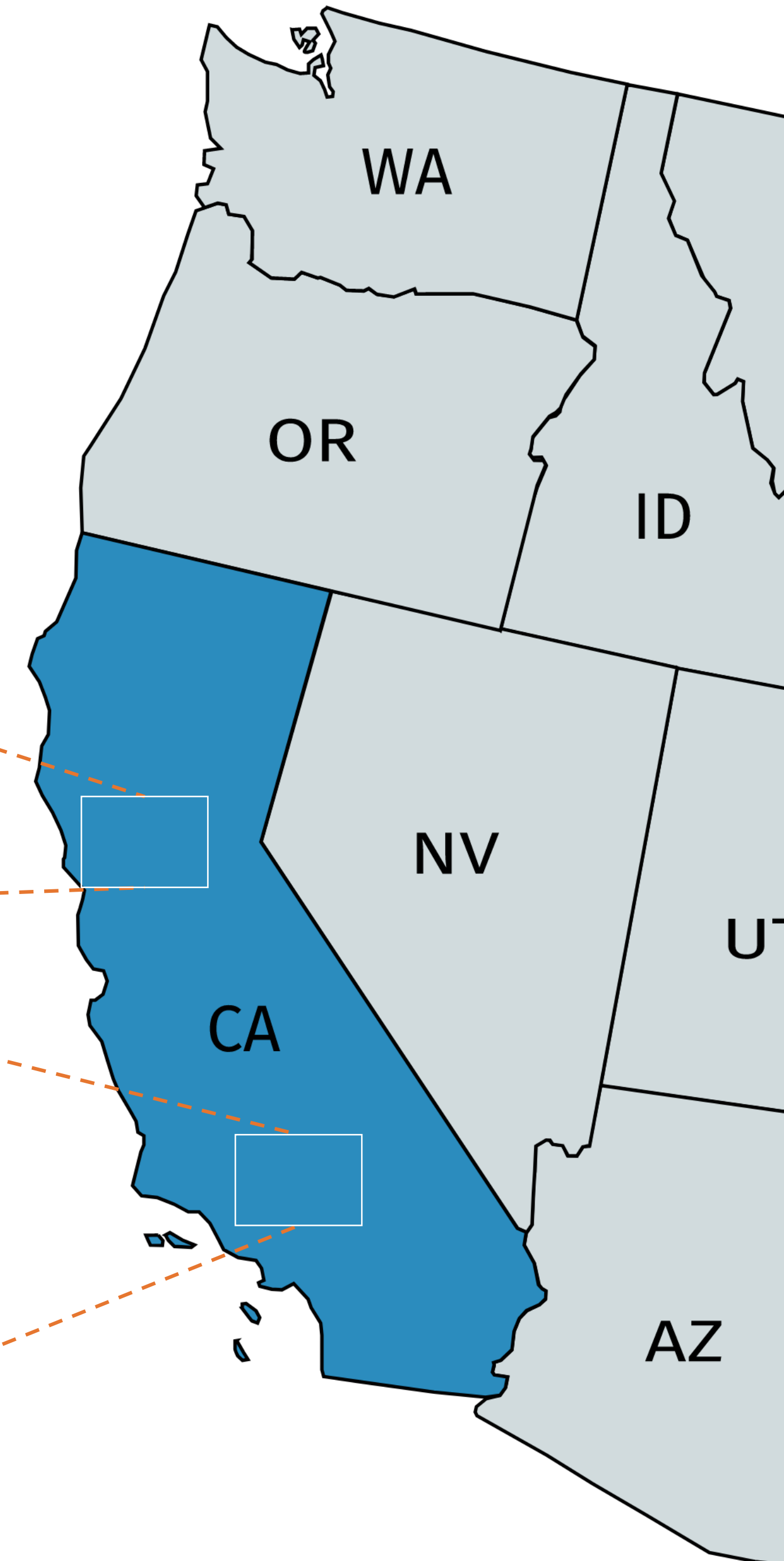
	NCAL	SCAL
Duration	12-18 months	24 months
# Fellows	~ 3-5	4
Structure	<u>6 months each</u> 1. Medical Group 2. KFH 3. Regional Office (optional)	<u>8 months each</u> 1. Medical Group 2. Regional Office 3. KFH
Degree	All graduate degrees in healthcare administration (i.e. MHA, MPH, or MBA)	Actively seeks candidates with nursing experience (RN/MSN) & US Military experience
Unique Features		Touchpoint Series Monthly Selfcare Events Biweekly Check-ins Fellowship Exchange, Alumni & 2 nd Year buddies, Conference Funding, Senior Leader Meet & Greet, Robust Fellow Network, Social Events, PI Training

NCAL

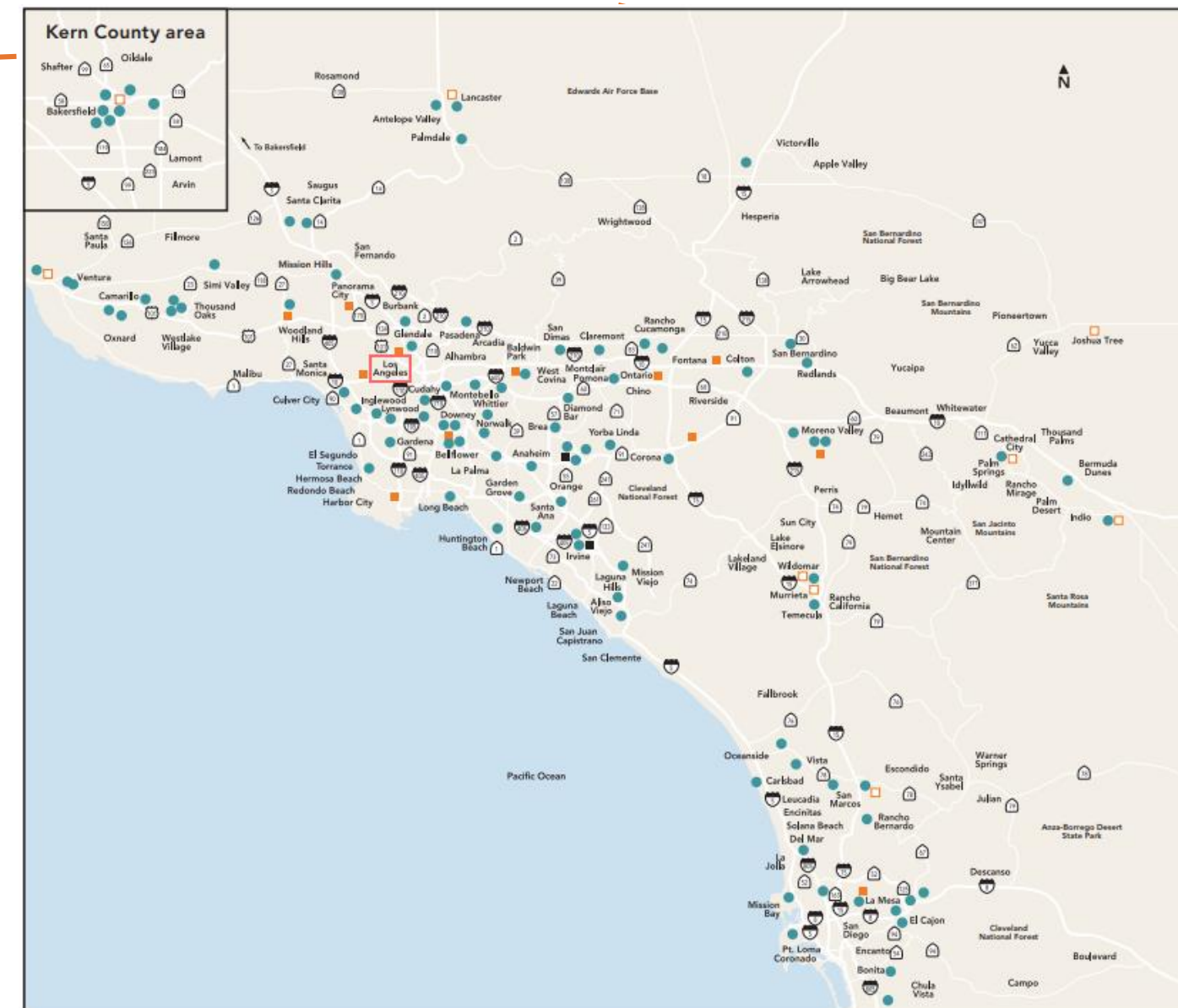
Regional Office:
Oakland



Fellowship Locations



SCAL
Regional Office:
Pasadena



SCAL Fellowship Experience

Sofia Porter-Castro

First Rotation: Woodland Hills Medical Center (KFH)

- Forecasted demand and utilization for a new, ten-suite surgical tower
- Implemented the regional Enhanced Recovery After Surgery (ERAS) methodology
- Supported Incident Command Center and emergency response initiatives
- Produced weekly COVID-19 Town Hall



Second Rotation: Quality, Regulatory & Clinical Operations Support (KFH, Regional Offices)

- Co-leading a workstream for designing a new platform for delivering home care to KP members
- Overseeing roll-out of senior leader rounding practice across the SCAL region
- Enhancing community benefit resource system for KP physicians and staff



NCAL Fellowship Experience: Travis Woodburn

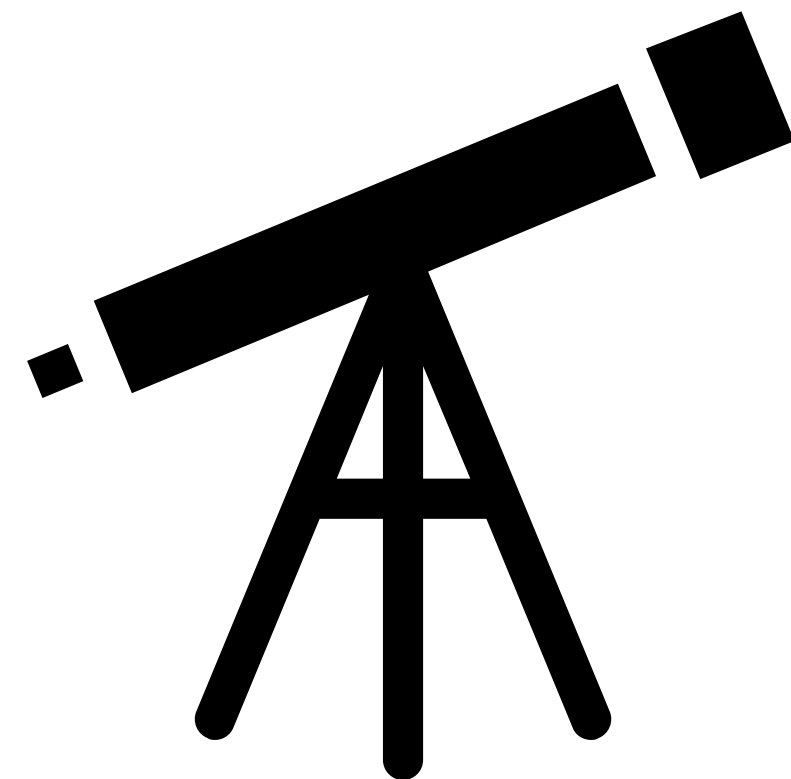
Why I chose the KP Administrative Fellowship:

- KP’s integrated model
- Access to progressive executive leadership team
- Tight-knit Fellowship Alumni Network

1 – Permanente Medical Group Oakland Medical Center	2 – Kaiser Foundation Hospital San Francisco Medical Center	3 – Regional Office: Delivery System Strategy
		
<ul style="list-style-type: none">• Interim Manager- Head & Neck Surgery and Urology• Venture Program expansion• Winter Surge Planning• Work Stoppage and Contingency Planning	<ul style="list-style-type: none">• Local Area Portfolio Management Office- Care Quality and Experience• Social Work Resources in the Care Continuum• COVID-19 Ambassador Coordination	<ul style="list-style-type: none">• Surgical Backlog Reduction Planning• Medical Services Contracting• MOB Business Planning

Post-Fellowship Opportunities

- **Service Unit Manager/ Department Administrator/ Director**
 - Medical Group Administration
 - Primary Care *and* Specialty Services
 - Inpatient Nursing* (RN required)
 - Support Services
 - Care Experience
- **Internal Consultant**
 - Quality and Operations Support
 - Business Consulting & Implementation
 - Executive Consulting
 - Managerial Consulting
- **Project/Program Manager**
 - Medical/Dental Integration
 - Practice Leader
- **Finance**
 - Senior Financial Analyst



Fellowship Alumni



Ciera Hall, MHA

- Department Administrator, Pain Management, Employee Health, and Infectious Diseases



Martha Augustin, RN, MHA

- Department Administrator, Downtown Los Angeles Medical Office Building



Kaine Kerkhoff, MHA

- Assistant Medical Group Administrator, SCPMG Operations
- SCAL Fellowship Program Director

Application Timeline

How to Apply

- Apply online at <http://adminfellowship.kp.org>

Qualifications

- Graduate degrees conferred between **July 1, 2020 - June 30, 2021**
 - Degrees from accredited programs are preferred.

Application Materials

- Resume, essay, personal statement
- 2 letters of recommendation (academic and professional)
- Unofficial graduate transcript

Application Opens
August 1, 2020

Application Due
September 13, 2020

Decision
Oct/Nov 2020

Start Date
June/July 2021

Q & A

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Kaiser Permanente Administrative Fellows 2019-2021

Contact Us

For more information, please visit our website adminfellowship.kp.org

To contact us, please send us a message at:



NCAL

ncal.kp-fellowship@kp.org

SCAL

scal.kp-fellowship@kp.org