Welcome to the Kaiser Permanente Administrative Fellowship Program 2020 Webinar!

We’ll be getting started shortly.
Please disable your cameras and mute your microphones.
Thank you!
Kaiser Permanente Administrative Fellowship
2019-2021 Cohort
Who’s on the Call?

Victoria Mevs, MHA
2nd Year SCAL Administrative Fellow

Sofia Porter-Castro, MPH
2nd Year SCAL Administrative Fellow

Marisa Polonsky, MHA
2nd Year SCAL Administrative Fellow

Amanda Markusson, MSN, MHA, FNP-BC
2nd Year SCAL Administrative Fellow

Travis Woodburn, MHA
2nd Year NCAL Administrative Fellow

Nim Sangera, MHSA
2nd Year NCAL Administrative Fellow

Sayali Khare, MHSA
2nd Year NCAL Administrative Fellow
Have Questions?

• Go to www.sli.do on your desktop or mobile phone browser.

• Type in event code 38875

• Ask questions and upvote your favorites!
Today’s Agenda

- Kaiser Permanente Background
- Program Overview
- Application Process
- Q & A
Kaiser Permanente as an Organization

Kaiser Permanente exists to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.
Kaiser Permanente Entities Breakdown

**Kaiser Foundation Hospitals (KFH)**
- Not-for-profit
- Corporation
- National
- Covers Inpatient Services

**Kaiser Foundation Health Plan (KFHP)**
- Not-for-profit
- Corporation
- National
- Provides coverage for members
- Covers Benefit functions

**The Permanente Medical Group (TPMG) & Southern California Permanente Medical Group (SCPMG)**
- For profit
- Partnership (MDs)
- Outpatient (clinical) services
KP Fast Facts (as of 9/30/19)
• Membership – **12.3 Million**
• Hospitals – **39**
• Employees – **218,297**
• Physicians – **23,271**
• Nurses – **63,306**
• Medical Offices & Other Facilities – **706**
Kaiser Permanente In the News

**HEALTH CARE**

Kaiser Permanente puts Berkeley carpentry shop to use making face shields
In just two weeks, carpenters who usually make furniture delivered 11,800 face shields for doctors and nurses to use immediately at local medical facilities.

Kaiser Permanente donates $100M to help Black-owned businesses

TECH

Meditation app Calm is now free for Kaiser Permanente’s millions of members

Kaiser Permanente Commits $63M to Support Contact Tracing in California

Kaiser Permanente launches first coronavirus vaccine trial

Jennifer Haller, a clinical trial volunteer, receives the first-ever injection of an investigational vaccine for the coronavirus. Credit: Ted S. Warren / AP Photos
Introduction to the Fellowship Program: Where are we from?

- Oregon
- Nevada
- California
- Michigan
- New York
- Florida
- U.K.
- Haiti
What will I get out of this Fellowship?

**Hospital and Health Systems Strategy & Operations**
- Financial Performance
- Analytic Skills
- Performance Improvement
- Member Care Experience

**Leadership**
- Managing in a Union Environment
- Physician and Staff Relations
- Communication Skills

**Professional Development**
- Executive Leader Mentorship
- Networking
- Personalized Growth
Kaiser Permanente Fellowship Regions

Northern California

- 21 Medical Centers
- 255 Medical Office Buildings
- 4,389,705 Members

Southern California

- 15 Medical Centers
- 232 Medical Office Buildings
- 4,613,881 Members
### Comparing Program Structure

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<thead>
<tr>
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<th>NCAL</th>
<th>SCAL</th>
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<tbody>
<tr>
<td>Duration</td>
<td>12-18 months</td>
<td>24 months</td>
</tr>
<tr>
<td># Fellows</td>
<td>3</td>
<td>4</td>
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| Structure      | 6 months each  
1. Medical Group  
2. KFH  
3. Regional Office (optional) | 8 months each  
1. Medical Group  
2. Regional Office  
3. KFH |
| Degree         | All graduate degrees in healthcare administration (i.e. MHA, MPH, or MBA) | Actively seeks candidates with **nursing** experience (RN/MSN) & US **Military** experience |
| Unique Features| Regional Days  
Biweekly Check-ins  
Program Office | Touchpoint Series  
Monthly Selfcare Events  
Biweekly Check-ins |
|                | Fellowship Exchange, Alumni & 2nd Year buddies, Conference Funding, Senior Leader Meet & Greets, Robust Fellow Network, Social Events, PI Training |
SCAL Fellowship Experience
Sofia Porter-Castro

First Rotation: Woodland Hills Medical Center (KFH)
• Forecasted demand and utilization for a new, ten-suite surgical tower
• Implemented the regional Enhanced Recovery After Surgery (ERAS) methodology
• Supported Incident Command Center and emergency response initiatives
• Produced weekly COVID-19 Town Hall

Second Rotation: Quality, Regulatory & Clinical Operations Support (KFH, Regional Offices)
• Co-leading a workstream for designing a new platform for delivering home care to KP members
• Overseeing roll-out of senior leader rounding practice across the SCAL region
• Enhancing community benefit resource system for KP physicians and staff
NCAL Fellowship Experience: Travis Woodburn

Why I chose the KP Administrative Fellowship:
- KP’s integrated model
- Access to progressive executive leadership team
- Tight-knit Fellowship Alumni Network

1 – Permanente Medical Group
   Oakland Medical Center

2 – Kaiser Foundation Hospital
   San Francisco Medical Center

3 – Regional Office: Delivery System Strategy

- Interim Manager- Head & Neck Surgery and Urology
- Venture Program expansion
- Winter Surge Planning
- Work Stoppage and Contingency Planning

- Local Area Portfolio Management Office-Care Quality and Experience
- Social Work Resources in the Care Continuum
- COVID-19 Ambassador Coordination

- Surgical Backlog Reduction Planning
- Medical Services Contracting
- MOB Business Planning
NCAL Fellowship Alumni

Darian Harris, MHA
• Director, Pediatrics & OB/GYN, San Jose Medical Center

Mira Spaulding, MHA
• Senior Consultant, TPMG Consulting Services, NCAL Regional Offices
• NCAL Fellowship Director

Sam Bajaj, MHA, JD
• Chief Operating Officer, San Jose Medical Medical Center

SCAL Fellowship Alumni

Ciera Hall, MHA
• Department Administrator, Pain Management, Employee Health, and Infectious Diseases

Martha Augustin, RN, MHA
• Department Administrator, Downtown Los Angeles Medical Office Building

Kaine Kerkhoff, MHA
• Assistant Medical Group Administrator, SCPMG Operations
• SCAL Fellowship Program Director
Post-Fellowship Opportunities

• **Service Unit Manager, Department Administrator or Director**
  - Permanente Medical Group
    - Primary Care and Specialty Services
  - Inpatient Nursing* (RN required)
  - Support Services
  - Care Experience
  - Associate Area Portfolio Leader

• **Internal Consultant**
  - Quality and Operations Support
  - Business Consulting & Implementation
  - Executive Consulting
  - Managerial Consulting

• **Project/Program Manager**
  - Medical/Dental Integration
  - Practice Leader

• **Finance**
  - Senior Financial Analyst
Graduate degrees conferred between July 1, 2020 - June 30, 2021
- Degrees from accredited programs are preferred.

Resume, essay, personal statement
- 2 letters of recommendation (academic and professional)
- Unofficial graduate transcript

Application Timeline

How to Apply
- Apply online at http://adminfellowship.kp.org

Qualifications

Application Materials

Application Opens
August 1, 2020

Application Due
September 13, 2020

Decision
Oct/Nov 2020

Start Date
June/July 2021
Q & A

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Kaiser Permanente Administrative Fellows 2019-2021
Contact Us

For more information, please visit our website adminfellowship.kp.org

To contact us, please send us a message at:

NCAL  
ncal.kp-fellowship@kp.org

SCAL  
scal.kp-fellowship@kp.org